

Sometimes a mail server on a subscriber side does not recognise the sender information as legitimate and is consequently blocking newsletters and some cases even our Moonstone newsletters as possible spam.

How to ensure that Moonstone newsletters are not tagged as spam by your mail server:

Unfortunately, the only way to address the problem is to have the following addresses "whitelisted" on your side:

Sending domain name: @e2ma.net

Sender email addresses:

investmentindicators@moonstoneinfo.co.za

monitor@moonstoneinfo.co.za

IP Range: 128.136.37.0/24 (128.136.37.1 to 128.136.37.255)

IP Range: 66.179.147.160/27

IP Range: 66.179.102.0/25

IP Range: 66.179.68.0/26

IP Range: 139.60.0.0/22

Contact your IT support staff or Internet Service Provider and request that they "whitelist" the above addresses on the mail server(s).

Another tip to prevent the newsletter from landing in your Junkmail folder:

Add the domain name and email addresses below to your own email software's "safe sender lists" or contacts:

- @e2ma.net
- investmentindicators@moonstoneinfo.co.za
- monitor@moonstoneinfo.co.za

Should you have any queries or comments please do not hesitate to contact us at 021 883 8000 or by email to janine@moonstoneinfo.com or anton@moonstoneinfo.com.